LESSON PLAN ODD SEMESTER 2021 - 2022

| SEMESTER (ODD) | PAPER | UNIT | TOPIC | JULY - SEPTEMBER/OCTOBE R - DECEMBER | FACULTY NAME |
|-------------------------|------------------------------------|------|--|--|--------------------------|
| Semester - 1 (Major) | TTMV, CC-1 Theory, Tourism | I | Definition of Travel, Tourism, Visitor, Excursionist | August | Kathakali Chakraborty |
| | Concept, Marks- 100, Credit - 6 | I | Domestic Tourism and International Tourism | August | |
| | | I | Inbound Tourism and outbound Tourism | August | |
| | | II | Significance of Tourism | September | Kathakali Chakraborty |
| | | II | Motivation for Travel | September | CHARIADOILY |
| | | II | Classification of Traveler | November | |
| | | II | Concept of Leisure and Business Tourism | November | |
| | | II | Typology of Tourism | December | |
| | | III | Difference between Domestic and International Tourism | August | Ujjal Mullick |
| | | Ш | Distinguish Between Tourist and Traveler | August | |
| | | Ш | Distinguish between Tourist and Excursionist | August | |
| | | IV | Tourism as an Industry | September | Ujjal Mullick |
| | | IV | Recent Trends of Domestic Tourism in India | November | |
| | | IV | Factors Influencing for the Development of Domestic Tourism in India | November | |
| | | IV | International Tourism Trends | November | |

| | | | in India | | |
|-------------------------|---------------------------------------|--------|---|------------------|--------------------------|
| | | IV | Factors Influencing for the Development of International Tourism in India | December | |
| | TTMV, CC-2 Theory, Evolution of | l I | Reason for Early Travel Silk Route | August August | Kathakali Chakraborty |
| | Tourism and Modern Tourism | I | Grand Tour | September | |
| | in India, Marks- 100, Credit - 6 | I | Pilgrimage | September | |
| | | 11 | Factors Influencing for the Development of Tourism – Social Condition Changes | August | Ujjal Mullick |
| | | II | Technological Advancement | August | |
| | | II | Infrastructure Development | August | |
| | | II | Industrial Revolution | August | |
| | | II | Paid with Holidays Concept | August | |
| | | III | Development of Automobile | November | Kathakali Chakraborty |
| | | III | Air Transport | December | , |
| | | Ш | Foundation of Modern Tourism – Mass Tourism in the 19 th Century | December | |
| | | IV | Tourism and Five Year Plan | September | Ujjal Mullick |
| | | IV | Private Sector Involvement in Tourism Development | November | |
| | | IV | Globalization & Tourism | November | |
| Semester - 3 (Major) | TTMV, CC-5, Theory, Cultural | I | Concept of Cultural Tourism | August | Kathakali Chakraborty |
| | Resources of India, Marks- | I | Significance of Cultural Tourism | August | |

| T | | <u> </u> | Г | |
|--------------------------------|-----|---|-----------|--------------------|
| 100, Credit - 6 | I | Architectural Heritage – Monuments | September | |
| | I | Stupa – Sanchi Stupa, Bodh Gaya | September | |
| | I | Various styles of Temple Architecture | September | |
| | I | Indo-Islamic Architecture | September | |
| | I | Indo-British Architecture | September | |
| | I | World Heritage Sites | September | |
| | II | Performing Arts – Classical Music | November | |
| | II | Classical Dance | November | |
| | II | Theatre | November | |
| | II | Visual arts – Paintings | November | |
| | II | Sculpture | November | |
| | III | Different Fairs and Festivals in India | November | |
| | III | Various Handicraft items in India | December | |
| | Ш | Folk Culture in India | December | |
| | IV | Pilgrim Tourism Places in India | December | |
| | IV | Museum – special reference to Indian Museum, Kolkata | December | |
| TTMV, CC-6, Theory, Natural | I | Concept of Natural Tourism | August | Sanjoy Majumder |
| Resources of India, Marks- | I | Significance | August | |
| 100, Credit - 6 | I | Hill Tourism Resources in India – Himalayan and Non | September | |

| | | Himalayan Hill Tourism | | |
|---------------------------------|-----|---|-----------|---------------|
| | II | Sea Beach Tourism Resources in India | September | |
| | II | Desert Tourism Circuit in India | November | |
| | II | Desert Festival | November | |
| | III | Island Tourism – Special Reference to Sunderban and Andaman & Nicober Islands | December | |
| | IV | Adventure Tourism - Different Formation | December | |
| | IV | Wildlife Tourism Places in India | December | |
| TTMV, CC-7, Theory, Business | I | Definition & Nature of Business Tourism | August | Ujjal Mullick |
| Tourism (MICE), | | | August | |
| Marks-100, Credit - 6 | 1 | Significance | August | |
| | II | Introduction to MICE | August | |
| | II | Steps for Preparing a Travel and Tourism Trade Fair | September | |
| | III | Meaning of Event | November | |
| | III | Various Types of Event | November | |
| | III | Elements of Event | November | |
| | IV | Event Manager & their Qualities | November | |
| | IV | Pre-Event Activities | December | |
| | IV | During Event Activities & Post Event Activities | December | |
| | V | Various Tourism Event in India | December | |
| | V | Role of ICPB for the Promotion | December | |

| | | of Event in India | | |
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| TTMV, SEC - A | | Module - I | | Sanjoy |
| (1), Theory, E- Commerce & | | E-Commerce | | Majumder |
| Business Communication | 1 | Meaning of E-Commerce | August | |
| (50+50), Marks- 100, Credit - 2 | 1 | Types of E-Commerce | August | |
| 100, Credit - 2 | I | Technology Used in E- Commerce | August | |
| | I | E-Governance – Meaning & Significance | August | |
| | II | Methods of E-Payments like Debit Card, Credit Card, Online Payments | August | |
| | II | Importance of Electronic Fund Transfer | August | |
| | II | Core Banking System (CBS) | August | |
| | II | Mobile Payment | September | |
| | III | E-Commerce Security | September | |
| | III | Security Threats like Hacking, Cyber Crime etc. | September | |
| | IV | E-Commerce Application in Tourism | September | |
| | IV | Digital Marketing – Definition | September | |
| | IV | Objectives | September | |
| | | Module II Business Communication | | |
| | 1 | Communication - Definition | November | |
| | I | Importance of Communication | November | |
| | ı | Elements of Communication | November | |

| | | I | Types of Communication | November | |
|-------------------------|----------------------------------|-----|---|----------|--------------------------|
| | | I | Barriers of Communication | November | |
| | | II | Business Correspondence – Letter Writing | November | |
| | | II | Presentation | November | |
| | | II | Circular | November | |
| | | II | Minutes | December | |
| | | II | Report | December | |
| | | II | Presentation of C.V. | December | |
| | | Ш | Meeting | December | |
| | | III | Seminar | December | |
| | | III | Conference | December | |
| | | III | Introduction to Public Relation | December | |
| | | III | Major Activities of Public Relation of an Organization | December | |
| | | IV | Modern Forms of Communication – Fax | December | |
| | | IV | E-mail | December | |
| | | IV | Video Conferencing | December | |
| Semester - 5 (Major) | TTMV, CC-11, Theory, Tourism | I | Concept of Marketing | August | Kathakali Chakraborty |
| (iviajoi) | Marketing, Marks-100, Credit - 6 | I | Definition of Tourism Marketing | August | Criaki aboi ty |
| | Geuit - 0 | I | Significance of Tourism Marketing | August | |
| | | ı | Definition of Service | August | |
| | | I | Difference Between Consumer Product & Service Product | August | |

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| | I | Features of Service Product | September | |
| | II | Market Research - Definition | September | |
| | II | Importance of Market Research | September | |
| | II | Techniques of Market Research | September | |
| | II | Definition of Market Segmentation | November | |
| | II | Benefits of Market Segmentation | November | |
| | II | Bases of Market Segmentation | November | |
| | III | Selection of Target Market | November | |
| | III | Marketing Mix in Tourism | November | |
| | III | Product Life Cycle (PLC) | December | |
| | IV | Need for Advertisement | December | |
| | IV | Publicity | December | |
| | IV | Digital Marketing - Concept | December | |
| | IV | Uses of Social Media for Marketing | December | |
| | | | | |
| TTMV, CC-12, Theory, Tourism | I | Concept of Policy | August | Ujjal Mullick |
| Policy Planning & Development, | I | Importance | August | |
| Marks-100, Credit - 6 | I | Level of Tourism Planning | August | |
| Great - 0 | II | Tourism Destination Plan – Concept | August | |
| | II | Need | August | |
| | II | Level of Tourism Planning | September | |

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| | III | Tourism Policy (Latest) – Govt. of India, Ministry of Tourism | November | |
| | III | National Action Plan – 1992 | November | |
| | Ш | Five Year Tourism Plan (Latest) | November | |
| | IV | West Bengal Tourism Policy (Latest) | November | |
| | IV | Role of Private Sector for the Development of Tourism | November | |
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| TTMV, DSE - A (1), Theory, Emerging Trends | I | Sustainable Tourism – Meaning | September | Ujjal Mullick |
| in Tourism, Marks-100, | I | Benefits | September | |
| Credit - 6 | ı | Dimension of Sustainability | November | |
| | I | Global Warming & Sustainable Development | November | |
| | ı | Rio-Declaration 1992 | November | |
| | I | Carrying Capacity Measurement | December | |
| | I | UNWTO Guidelines for the Development of Sustainable Tourism | December | |
| | II | Eco-Tourism – Concept | December | |
| | II | Importance | December | |
| | II | Environmental Impact and Eco-Tourism | December | |
| | II | Eco-Tourism Resources in India | December | |
| | Ш | Heritage Tourism – Concept | December | |
| | III | Importance | December | |

| | III | Important Heritage Tourism Places in India | December | |
|---|-----|--|-------------------|--------------------|
| | Ш | Protection and Preservation of Heritage Places | December | |
| | Ш | UNESCO World Heritage Status | December | |
| | IV | Responsible Tourism – Concept | December | |
| | IV | Importance | December | |
| | IV | Duties of Responsible Traveler | December | |
| | IV | Wellness Tourism – Yoga, Meditation | December | |
| | | | | |
| TTMV, DSE - B (1), Practical, Internship, Marks-100, Credit - 6 | | The objective of the training is to understand about activities and working environment of the organization. | November/December | Sanjoy Majumder |
| Credit - 0 | | Each student shall be required to undergo practical training in any tourism organization (Government/Private). | | |
| | | Report Writing Guidelines: | | |
| | | Acknowledgement | | |
| | | Objective of the study | | |
| | | Introduction | | |
| | | Description about the organization | | |
| | | Organization structure | | |
| | | Organization activities | | |
| | | Brief summary of the work | | |

| | | done | | |
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| | | Conclusion | | |
| | | References | | |
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LESSON PLAN EVEN SEMESTER 2021 - 2022

| (Major) Theory, Tourism Organization and Association, Marks-100, Credit - 6 I Organization February Organization February Kath | nAME al Mullick thakali akraborty |
|---|-----------------------------------|
| (Major) Theory, Tourism Organization and Association, Marks-100, Credit - 6 II Organization February February Kath | thakali |
| Organization and I February Association, Various Levels of Tourism Marks-100, Organization Credit - 6 II February February Katl | |
| Association, Various Levels of Tourism Marks-100, Organization Credit - 6 II February Kath | |
| Marks-100, Credit - 6OrganizationFebruaryKath | |
| Credit - 6 II February Kath | |
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| International Level (full form, | akraborty |
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| headquarter and the activities | |
| for the development of | |
| tourism) – UNWTO | |
| II February | |
| UFTAA | |
| II March | |
| WTTC | |
| II March | |
| IATA | |
| II March | |
| PATA | |
| II March | |
| ICAO | |
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| the development of tourism) – | |
| Ministry of Tourism, Govt. of | |
| India | |
| III April | |
| ITDC | |
| III May | |
| DGCA | |
| III May | |
| ASI | |
| | al Mullick |

| | IV V V | State Level (West Bengal) – Department of Tourism, Govt. of West Bengal WBTDC Private Association (full forms and activities) – TAAI IATO FHRAI | March April May May | Ujjal Mullick |
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| TTMV, CC-4, Theory, Tourism Components and impacts, Marks- 100, Credit - 6 | 1 1 1 | Components of Tourism Concept of Infrastructure Importance for the Development of a Tourist | February February February | Ujjal Mullick |
| | II II | Tourism Impacts - Economic Impact - Employment | February March | Kathakali Chakraborty |
| | II II | Tax Revenue GDP | March March | |
| | 11 111 | Foreign Exchange Earnings Multiplier Effect | March March | |
| | III | Socio - Cultural Impact - Tourist - Host Relationship Demonstration Effect | March | Ujjal Mullick |
| | 111 111 | Attitude | April April | |
| | IV | Environmental & Political Impact - Environmental Pollution and Minimize Its Affect on Destination | May | Kathakali Chakraborty |
| | IV | | May | |

| | | | Political Disturbances and Its Impact on Tourism | | |
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| Semester - 4 (Major) | TTMV, CC-8, Theory, | I | Meaning of Accommodation | February | Kathakali Chakraborty |
| | Accommodation and Tourism, Marks-100, | I | Importance of Accommodation | February | Charlaborty |
| | Credit - 6 | II | Types of Accommodation | March | |
| | | II | Main Accommodation – Hotel, Motel Resort, Heritage Hotel etc. | March | |
| | | II | Supplementary Accommodation – Guest House, Forest Bungalow, Circuit House, Youth Hostel, Private Lodge etc. | March | |
| | | III | International Category of a Hotel | March | |
| | | III | Different Plan in a Hotel | March | |
| | | III | Organization structure of a Hotel | April | |
| | | IV | Different Department in a Hotel | April | |
| | | IV | Front Office - Functions | April | |
| | | IV | Check-In & check-Out Process | April | |
| | | IV | House Keeping – Functions | April | |
| | | IV | Conference Facilities | April | |
| | | IV | Lobby | April | |
| | | IV | Food and Beverage – Functions | May | |
| | | V | Online Hotel Booking System | May | |
| | | V | Safety and Security in a Hotel | May | |

| TTMV, CC-9, Theory, | I | Importance of Transport in Tourism Industry | February | Kathakali Chakraborty |
|---|-----|--|----------|--------------------------|
| Transport system in Tourism, Marks-100, | I | Different Types of Transport System in India | February | |
| Credit - 6 | II | Road Transport – Importance | Feb | |
| | II | Role of Tourist Vehicle | March | |
| | П | Luxury Tourist Coach | March | |
| | II | Inter State Bus Services | March | |
| | II | Tourist Taxi | March | |
| | 11 | OLA | March | |
| | П | UBER | April | |
| | III | Rail Transport – Role of Indian Railways | April | |
| | III | Luxury Tourist Train - Palace On Wheels, Fairy Queen etc. | April | |
| | III | Toy Train in Hill area Special Reference to Darjeeling Himalayan Toy Train | April | |
| | III | Ind-Rail Pass for Foreigners | April | |
| | Ш | Role of IRCTC for the Tourism Promotion in India | April | |
| | IV | Role of Air Transport for the Promotion of Tourism in India | April | |
| | IV | Role of Private Airlines | May | |
| | IV | Low Air Fare | May | |
| | IV | Open sky Policy | May | |
| | V | Role of Water Transport for | May | |

| | | the Development of Tourism | | |
|---|-----|---|----------|---------------|
| | V | Cruise Tourism | May | |
| TTMV, CC-10, Theory, Travel | I | Definition of Travel Agency | February | Ujjal Mullick |
| Agency and Tour | ı | Function of a Travel Agency | February | |
| Operations, Marks-100, Credit - 6 | I | Types of Travel Agency | February | |
| | I | Organization Structure of a Travel Agency | March | |
| | I | Rules for Recognition for setting up a Govt. Approved Travel Agency | March | |
| | II | Definition of a Tour Operator | March | |
| | II | Types of Tour Operator | March | |
| | II | Role of Tour Operator | March | |
| | II | Rules for Recognition for setting up a Govt. Approved Tour Operator | April | |
| | III | Concept of Package Tour | April | |
| | III | Types of Package Tour | May | |
| | III | Design & Format of a Package Tour | Мау | |
| | III | Prepare a Tour Itinerary | May | |
| | IV | Concept of Tour Brochure | May | |
| | IV | Design & Format of a Tour Brochure | June | |
| | IV | Various Types of Brochure | June | |
| TTMV, SEC - B | | Module - I | | Ujjal Mullick |

| (2), Theory – 50+Practical - 50, | | Theory | |
|-------------------------------------|-----|--|----------|
| Information Technology and | I | Definition of a Computer | February |
| Its Application in Tourism, Marks- | I | Basic Structure of a Computer | February |
| 100, Credit - 2 | I | Types of Computer | February |
| | I | Computer Language | February |
| | I | CPU | February |
| | I | Main Memory | February |
| | I | Secondary Memory | February |
| | I | Input-Output Device | February |
| | I | Printer | February |
| | I | Keyboard | February |
| | I | Scanner | February |
| | II | Concept of Operating System | March |
| | II | MS Office – MS Word, Excel, Power Point | March |
| | II | Outlook Express | March |
| | II | Database Management System | March |
| | П | Word Processing | March |
| | 11 | Electronic Spreadsheets | March |
| | III | Management Information System (MIS) | March |
| | Ш | Internet - Concept | March |
| | III | IP Address | March |
| | III | URL | March |
| | III | Internet Protocol - TCP, | April |

| | HTML, HTTP | |
|-----|--|----------|
| III | Network - LAN, WAN | April |
| III | E-mail | April |
| III | World Wide Web (WWW) | April |
| III | Various Tourism Related Website | April |
| IV | Global Distribution System (GDS) | April |
| IV | CRS - Concept | April |
| IV | Uses of CRS in Airlines, Railways, Hotel Booking | April |
| IV | Importance of E-ticketing | April |
| IV | Uses of Social Media Marketing for Tourism Promotion | April |
| | Module - II Practical | |
| I | Understand About Various Parts of Computer | February |
| I | Operating System of Computer | February |
| I | MS-Office | March |
| I | MS-Excel | April |
| I | MS-Power Point | Мау |
| II | Uses of Data Management | Мау |
| II | Word Processor | Мау |
| П | Spreadsheet etc. | Мау |
| III | | June |

| | | | Use of Internet | | |
|-------------------------|-------------------------------|-----|---|----------|---------------|
| | | III | | June | |
| | | III | E-mail | June | |
| | | "" | Searching of Various Tourism Related Websites | June | |
| Semester - 6 (Major) | TTMV, CC-13, Principles of | I | Meaning of Management | February | Ujjal Mullick |
| (1110) | Management, Theory, Marks- | I | Importance of Management | February | |
| | 100, Credit - 6 | ı | Function of Management | February | |
| | | I | Principles of Management – F.W.Taylor & Henry Fayol | April | |
| | | ı | Levels of Management | April | |
| | | II | Meaning of Planning | April | |
| | | II | Importance of Planning | April | |
| | | II | Types of Plans | May | |
| | | II | Decision Making – Meaning Steps in Decision Making | May | |
| | | III | Concept of Organizing | May | |
| | | III | Benefit of Organizing | May | |
| | | III | Organization Structure in a Tourism/Travel Organization | May | |
| | | III | Delegation of Authority – Concept | Мау | |
| | | III | Staffing – Meaning & Function | May | |
| | | IV | Motivation – Meaning | May | |
| | | IV | Maslow's Theory of Need Hierarchy | May | |
| | | IV | Leadership – Meaning | May | |
| | | IV | Functions of Leadership | May | |

| | IV | Qualities of a Leader | May | |
|-----------------------------------|-----|---|----------|--------------------------|
| | V | Meaning of Co-ordination | June | |
| | V | Importance Technique of Effective Co-ordination | June | |
| | V | Control – Meaning | June | |
| | V | Types of Control | June | |
| | V | Span of Control | June | |
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| TTMV, CC-14, Theory, | I | Definition of Entrepreneurship | February | Kathakali Chakraborty |
| Entrepreneurshi p Development, | I | Entrepreneur | February | , |
| Marks-100, Credit - 6 | ı | Features of Entrepreneurship | February | |
| Greate 0 | I | Functions of Entrepreneurship | February | |
| | I | Entrepreneurship and Creativity | February | |
| | ı | Definition of Innovation | March | |
| | I | Personal Ethics in Tourism | March | |
| | II | Evolution of Entrepreneurship in India | March | |
| | II | Different forms of Entrepreneurship | March | |
| | II | Small Business Entrepreneurship | March | |
| | II | Roll of Small Business Entrepreneurship in Indian Economy | March | |
| | II | Problems of Small Business Entrepreneurship in India | March | |
| | III | Entrepreneurship in Service Industry | April | |

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| | III | Nature of Service | April | |
| | III | Importance of Finance in Tourism Business | April | |
| | III | Financial Institution – SIDBI, TFCI, Commercial Bank etc | April | |
| | IV | Project Report - Concept | April | |
| | IV | Objective | April | |
| | IV | Preparation of a Project Plan | April | |
| | IV | Project Cost Components | April | |
| | IV | Break-Even Analysis | April | |
| | IV | Working Capital Management | April | |
| | V | Human Resource Management – Importance | Мау | |
| | V | Role of Human Resources Development | Мау | |
| | V | Planning | May | |
| | V | Recruitment | May | |
| | V | Training and Development | Мау | |
| TTMV, DSE - A (2), Theory, | I | Objective | February | Ujjal Mullick |
| Tourism Regulation, Marks-100, | I | Need for Regulation for Inbound and Outbound Travel Passport – Concept | February | |
| Credit - 6 | ı | Types of Passport | February | |
| | I | Services Offered by Passport Office | February | |
| | I | Documents for Passport Application | February | |

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| | I | Special Permits for Foreigners to Entry Andaman & Nicobar Islands, Arunachal Pradesh, Sikkim etc. | February | |
| | I | Emigration and Immigration – Concept | February | |
| | Ш | VISA - Definition | February | |
| | Ш | Need for VISA | February | |
| | Ш | Types of VISA | February | |
| | Ш | Documents for VISA | February | |
| | III | Economic Regulation – Currency | April | |
| | Ш | Inland Air Travel Tax | April | |
| | Ш | Foreign Travel Tax | April | |
| | III | Passenger Service Fees | April | |
| | III | Airport Tax | April | |
| | IV | Custom Regulation – Custom Clearance of Incoming Passenger | Мау | |
| | IV | Outgoing Passenger Regulation | Мау | |
| | V | Health regulation – Compulsory Vaccination for International Travel | Мау | |
| | V | Travel Insurance | Мау | |
| TTMV, DSE - B (2), Practical, Project Report, Marks-100, Credit - 6 | | The objective of "Project Work" is to enable the students to record their experiences & observation along with suggestions | April/May | Kathakali Chakraborty |

| regarding the destination visited from the point of view of a tourism student |
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| Every student shall be required to undertake One Tour to important Natural/Cultural Tourist Destination either in West Bengal/Outside the State. |
| Field Work: The student will also conduct Hotel Survey and Tourist Survey during the time of tour to the concerned tourist |
| place. Report Writing Guidelines: |
| Tour Certificate from the concerned College Authority |
| Acknowledgement |
| Objective of the study |
| Introduction |
| Description about the tourist place (Mention Tourist Map) |
| Accessibility |
| Accommodation |
| Attraction Places with Photograph |
| Survey report |
| Suggestion |
| References |