Student Satisfaction Survey

2020-2021

Survey Report

Survey questions and Responses

1. How much of the syllabus was covered in the class?

5-Point Scale	Values	Percentage of Response
0	Below 30 %	0.29
1	30 to 54%	1.26
2	55 to 69%	6.31
3	70 to 84%	32.16
4	85 to 100%	59.98

92.1

Approximately 92% of students responded that more than 70% of syllabus was covered in class.

2. How well did the teachers prepare for the classes?

5-Point Scale	Values	Percentage of Response
0	Won't teach at all	0.15
1	Indifferently	0.28
2	Poorly	0.73
3	Satisfactorily	39.71
4	Thoroughly	59.13

98.8

Approximately 100% of students are satisfied the way the teachers are conducting the course.

3. How well were the teachers able to communicate?

5-Point Scale	Values	Percentage of Response
0	Won't teach at all	0
1	Generally ineffective	0.58
2	Satisfactorily	3.05
3	Sometimes effective	13.10
4	Always effective	83.27

96.4

More than 96% of students are satisfied the way the teachers are communicating.

4. The teacher's approach to teaching can best be described as?

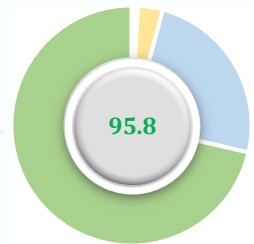| 5-Point Scale	Values	Percentage of Response
0	Bad	0
1	Fair	1.16
2	Good	7.74
3	Very good	41.90
4	Excellent	49.20

91.1

Over 91% students are happy with the efforts made by the teachers.

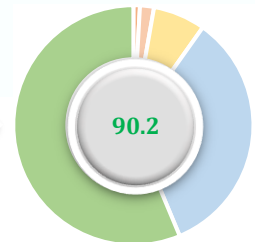**5. Fairness of the internal evaluation process by the teachers.**

5-Point Scale	Values	Percentage of Response
0	Unfair	0.28
1	Usually unfair	0.59
2	Sometimes unfair	3.36
3	Usually fair	24.38
4	Always fair	71.39

95.8

Nearly 96% of students are content with internal evaluation process.

6. Was your performance in assignments discussed with you?

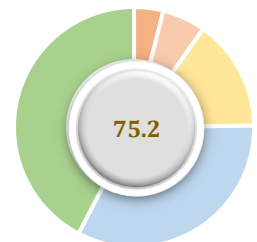| 5-Point Scale	Values	Percentage of Response
0	Never	0.88
1	Rarely	1.89
2	Occasionally	7.05
3	Usually	33.87
4	Every time	56.31

90.2

Roughly 90% of students said that feedback on assignments are discussed.

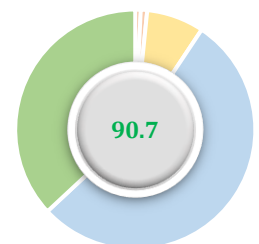**7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**

5-Point Scale	Values	Percentage of Response
0	Never	3.93
1	Rarely	5.84
2	Sometimes	15.04
3	Often	32.85
4	Regularly	42.34

75.2

While 75% of students rated positively, a closer inspection on this area is necessary.

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
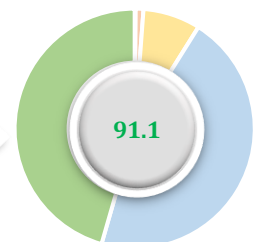
5-Point Scale	Values	Percentage of Response
0	Not at all	0.73
1	Marginally	0.87
2	Moderately	7.74
3	Very well	53.73
4	Significantly	36.93

90.7

More than 90% positive ratings with another 8% thinks this aspect is satisfactory.

9. The institution provides multiple opportunities to learn and grow.

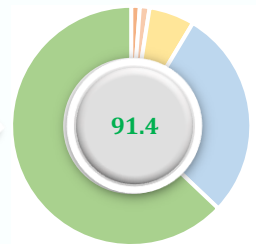| 5-Point Scale	Values	Percentage of Response
0	Strongly Disagree	0.14
1	Disagree	1.04
2	Neutral	7.74
3	Agree	45.54
4	Strongly agree	45.54

91.1

A strong 91% of students has rated positively on ways of learning and growth.

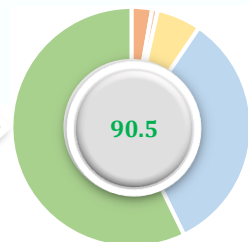**10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.**

5-Point Scale	Values	Percentage of Response
0	Never	1.16
1	Rarely	1.31
2	Sometimes	6.13
3	Usually	28.47
4	Every Time	62.93

91.4

More than 91% of students have expressed satisfaction in this area.

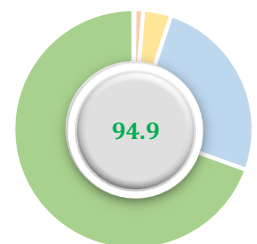**11. Your mentor does a necessary follow-up with an assigned task to you.**

5-Point Scale	Values	Percentage of Response
0	I don't have Mentor	2.77
1	Rarely	0.78
2	Sometimes	5.95
3	Usually	33.28
4	Every Time	57.22

90.5

Nearly 91% of students have expressed satisfaction in this area.

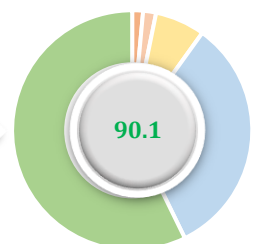**12. The teachers illustrate the concepts through examples and applications.**

5-Point Scale	Values	Percentage of Response
0	Never	0.15
1	Rarely	1.17
2	Occasionally	3.79
3	Usually	25.40
4	Every time	69.49

94.9

Majority of students – 95%- have rated strongly in this aspect.

13. The teachers identify your strengths and encourage you with providing right level of challenges.
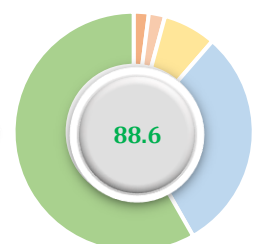
5-Point Scale	Values	Percentage of Response
0	Unable to	1.46
1	Slightly	1.75
2	Partially	6.72
3	Reasonably	32.84
4	Fully	57.23

90.1

Close to 90% students have expressed satisfaction.

14. Teachers are able to identify your weaknesses and help you to overcome them.

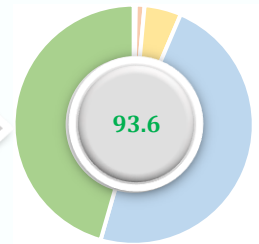| 5-Point Scale	Values	Percentage of Response
0	Never	2.04
1	Rarely	2.19
2	Sometimes	7.15
3	Usually	30.36
4	Every time	58.26

88.6

Over 88% students have expressed satisfaction.

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
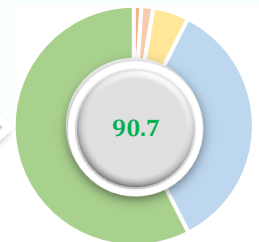
5-Point Scale	Values	Percentage of Response
0	Strongly disagree	0.29
1	Disagree	1.17
2	Neutral	4.96
3	Agree	48.03
4	Strongly agree	45.55

93.6

An overwhelming 94% students have provided positive feedback.

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning & problem solving methodologies for enhancing learning experiences.
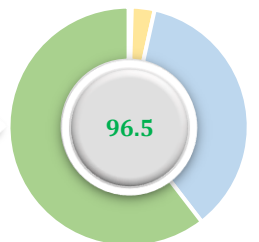
5-Point Scale	Values	Percentage of Response
0	Not at all	1.02
1	Very little	1.60
2	Some what	4.82
3	Moderate	35.03
4	To great extent	57.53

90.7

A strong 91% of students have rated positively in this area.

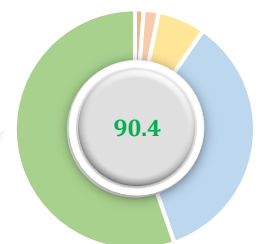**17. Teachers encourage you to participate in extracurricular activities.**

5-Point Scale	Values	Percentage of Response
0	Strongly disagree	0
1	Disagree	0.43
2	Neutral	3.07
3	Agree	36.06
4	Strongly agree	60.44

96.5

Majority of the students – c.97%- have rated positively in this area.

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you
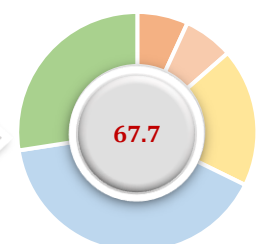
5-Point Scale	Values	Percentage of Response
0	Not at all	1.17
1	Very little	2.04
2	Somewhat	6.42
3	Moderate	35.04
4	To great extent	55.33

90.4

A strong 90% of students expressed satisfaction in this aspect.

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

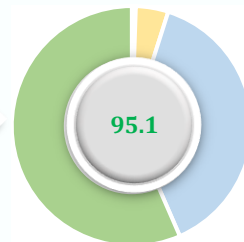| 5-Point Scale	Values	Percentage of Response
0	Below 30%	6.86
1	30 - 49%	6.71
2	50 - 69%	18.69
3	70 - 89%	40.29
4	90% & above	27.45

67.7

The ratings indicate area of improvement in use & inculcation of associated technologies.

20.The overall quality of teaching-learning process in your institute is very good.
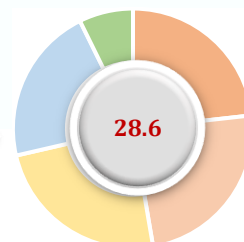
5-Point Scale	Values	Percentage of Response
0	Strongly disagree	0
1	Disagree	0.53
2	Neutral	4.38
3	Agree	38.54
4	Strongly agree	56.55

95.1

Vast majority of the students – 95% - are content in this aspect.
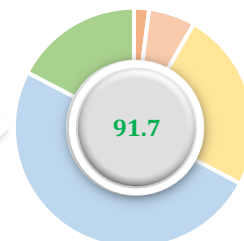
21. How frequently you visit the library?

5-Point Scale	Values	Percentage of Response
0	Never	23.23
1	Rarely	24.08
2	Occasionally	24.08
3	Frequently	21.32
4	Daily	7.29

28.6

Only a quarter of student population visits the library regularly. Definitely area of improvement.

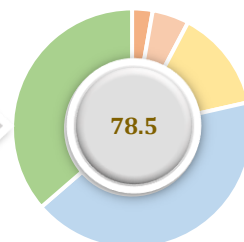**22. Existing library rules and regulations.**

5-Point Scale	Values	Percentage of Response
0	Bad	2.04
1	Needs improvement	6.28
2	Satisfactory	24.38
3	Good	49.93
4	Ideal	17.37

91.7

Majority of the students are fine with the rules and regulations of library.

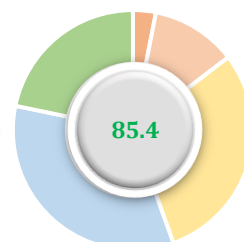**23.Availability of books, journals, magazines and newspapers.**

5-Point Scale	Values	Percentage of Response
0	Not available	2.77
1	Rarely available	4.96
2	Sometimes available	13.73
3	Satisfactorily available	42.19
4	Always available	36.35

78.5

Availability of materials requires further check-back with satisfaction rating below 80%..

24. Quality of books and journals available.

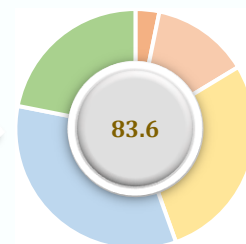| 5-Point Scale	Values	Percentage of Response
0	Not satisfactory	3.08
1	Satisfactory	11.53
2	Good	29.92
3	Very good	33.72
4	Excellent	21.75

85.4

Quality of materials seems to be satisfactory with 85% of students have rated good and above.
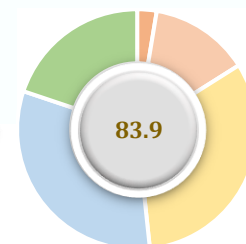
25. Quantity of books and journals available.

5-Point Scale	Values	Percentage of Response
0	Not satisfactory	3.21
1	Satisfactory	13.14
2	Good	28.17
3	Very good	33.58
4	Excellent	21.90

83.6

Quantity of materials need introspection with 83% positivity rating.

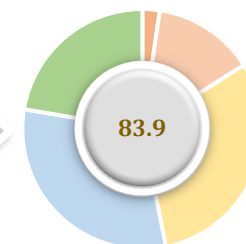### 26.Time taken in transaction of the reading material.

5-Point Scale	Values	Percentage of Response
0	Not satisfactory	2.62
1	Satisfactory	13.43
2	Good	32.26
3	Very good	31.84
4	Excellent	19.85

83.9

Marginal improvement may be necessary in this area – though not a major concern.

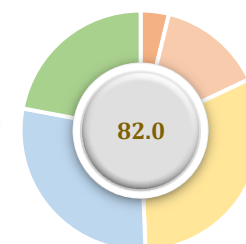### 27. Availability Of library staff.

5-Point Scale	Values	Percentage of Response
0	Not satisfactory	2.33
1	Satisfactory	13.72
2	Good	30.80
3	Very good	30.80
4	Excellent	22.35

83.9

Marginal improvement may be necessary in this area – though not a major concern.

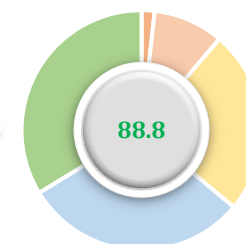### 28. Co-operation of the library staff.

5-Point Scale	Values	Percentage of Response
0	Not satisfactory	3.80
1	Satisfactory	14.16
2	Good	31.39
3	Very good	28.61
4	Excellent	22.04

82.0

Marginal improvement is necessary in this area to increase positive outcomes.

29. Environment in the Library.

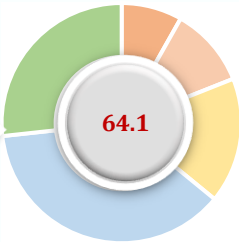| 5-Point Scale	Values	Percentage of Response
0	Not satisfactory	1.75
1	Satisfactory	9.49
2	Good	24.82
3	Very good	30.22
4	Excellent	33.72

88.8

Close to 89% is very happy with the environment in the library.

30. Internet facility in the library.

5-Point Scale	Values	Percentage of Response
0	Not available	8.18
1	Rarely available	10.80
2	Sometimes available	16.93
3	Satisfactorily available	37.37
4	Always available	26.72

64.1

With 64% positivity, this area needs closer inspection.

Analysis of the responses from the survey

(No. of respondents: 284)

An overwhelming majority of students are happy with the teachers and the overall teaching process.

Largely, the students are happy with the Institute and general academic aspects.

Inculcating available and recent technologies in teaching methodology may play a critical role in overall experience of learning process by the students.

Apart from 'subject-learning', students are getting more interested in developing various other skills-sets and exposure to broader domains. Thus, various avenues for training, exchanges, conferences etc. are need of the hour.

The response to the survey regarding 'Library' facility is highly intriguing – though majority of the students acknowledge both quality and quantity of the content available in library and no major concerns regarding rules, regulations and behaviour of staff – still the footfall is strikingly low. Enhancing internet facility a definite go-to option as outlined in survey – but, that alone may not provide the full answer. More brainstorming is a necessity here.