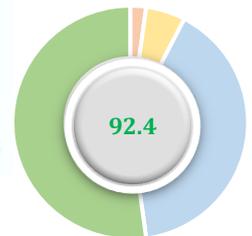# Alumni Feedback Survey

2020 - 2021

Survey Report

Survey questions and Responses

1. HOW DO YOU RATE THE ACADEMIC ATMOSPHERE OF THE COLLEGE / DEPARTMENT?
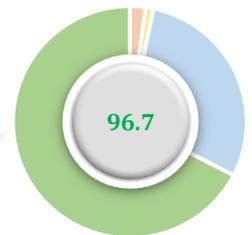
5-Point Scale	Values	Percentage of Response
1	Worst	0
2	Fair	2.18
3	Average	5.43
4	Good	40.22
5	Best	52.17

92.4

Over 92% alumni responded positively regarding the learning environment of the college.

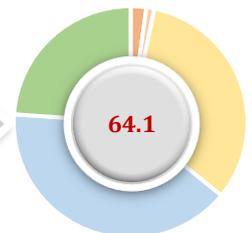## 2. HOW DO YOU RATE THE COURSE THAT YOU HAVE STUDIED IN YOUR GRADUATION?

5-Point Scale	Values	Percentage of Response
1	Worst	0
2	Fair	2.18
3	Average	1.08
4	Good	29.35
5	Best	67.39

96.7

Close to 97% of the alumni rated good and above in regards to graduation course underwent.

3. IS THE COURSES OFFERED BY THE INSTITUTE USEFUL AND RELEVANT IN YOUR PRESENT JOB?
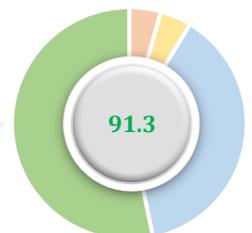
5-Point Scale	Values	Percentage of Response
1	Strongly disagree	2.17
2	Disagree	1.09
3	Neutral	32.61
4	Agree	40.22
5	Strongly agree	23.91

64.1

With 64% rating positively and 33% opting to be neutral, this area needs further insights.

4. PLEASE RATE THE COLLEGE INFRASTRUCTURE AND SERVICES OFFERED [Faculty]?

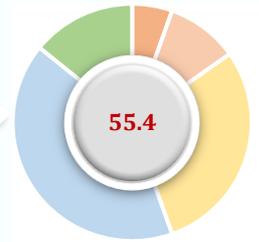| 5-Point Scale	Values	Percentage of Response
1	Worst	0
2	Fair	4.35
3	Average	4.35
4	Good	38.04
5	Best	53.26

91.3

The faculty of the college has been rated highly by more than 91% of the alumni.

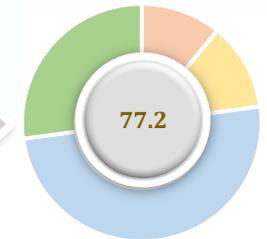### 5. PLEASE RATE THE COLLEGE INFRASTRUCTURE AND SERVICES OFFERED [Office Staff]?

5-Point Scale	Values	Percentage of Response
1	Worst	5.44
2	Fair	9.78
3	Average	29.35
4	Good	41.3
5	Best	14.13

55.4

With close to half of the alumni population responding 'average' & below, needs introspection.

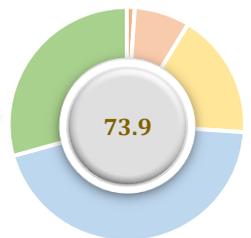### 6. PLEASE RATE THE COLLEGE INFRASTRUCTURE AND SERVICES OFFERED [Library]?

5-Point Scale	Values	Percentage of Response
1	Worst	0
2	Fair	10.87
3	Average	11.96
4	Good	50
5	Best	27.17

77.2

Sizable majority thinks the library facility is fine- possible scope for marginal improvements.

7. PLEASE RATE THE COLLEGE INFRASTRUCTURE AND SERVICES OFFERED [Laboratory/ ICT]?
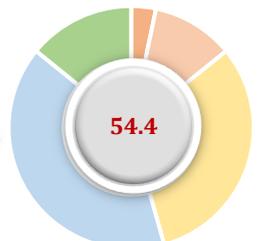
5-Point Scale	Values	Percentage of Response
1	Worst	1.08
2	Fair	7.61
3	Average	17.39
4	Good	44.57
5	Best	29.35

73.9

Majority thinks the lab. / ICT facility is fine- possible scope for marginal improvements.

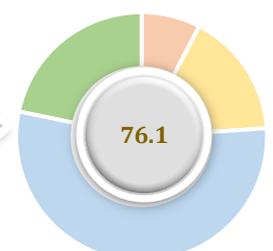### 8. PLEASE RATE THE COLLEGE INFRASTRUCTURE AND SERVICES OFFERED [Canteen]?

5-Point Scale	Values	Percentage of Response
1	Worst	3.26
2	Fair	10.87
3	Average	31.52
4	Good	40.22
5	Best	14.13

54.4

With close to half of the alumni responding negatively, canteen facility needs introspection.

9. PLEASE RATE THE COLLEGE INFRASTRUCTURE AND SERVICES OFFERED [Admission procedure]?

5-Point Scale	Values	Percentage of Response
1	Worst	0
2	Fair	7.61
3	Average	16.31
4	Good	54.35
5	Best	21.74

76.1

Majority of the alumni rated positively- possible scope for marginal improvements.

10. WHERE THE FACULTY MEMBERS COOPERATIVE FOR ACADEMIC SUPPORT AND OVERALL DEVELOPMENT?
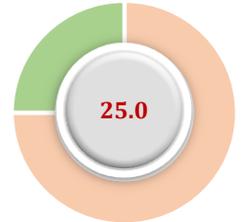
3-Point Scale	Values	Percentage of Response
1	No	1.09
2	Maybe	0
3	Yes	98.91

98.9

Strong positive feedback for the faculty by nearly all alumni.
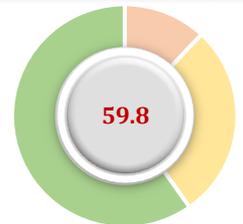
11. ARE YOU A MEMBER OF COLLEGE ALUMNI ASSOCIATION?

3-Point Scale	Values	Percentage of Response
1	No	75
2	Maybe	0
3	Yes	25

25.0

With only 25% alumni responding positively, major scope for improvement in this space.

12. IF YOUR PREVIOUS RESPONSE IS "NO" WOULD YOU LIKE TO BE A MEMBER OF THE COLLEGE ALUMNI ASSOCIATION?
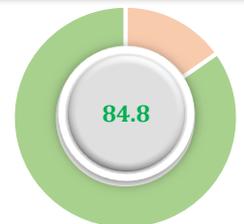
3-Point Scale	Values	Percentage of Response
1	No	11.96
2	Maybe	28.26
3	Yes	59.78

59.8

With only 60% alumni responding positively, scope for improvement in this space.

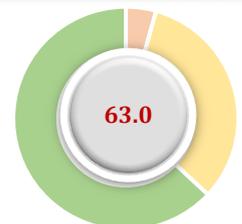**13. DOES THE COLLEGE PROVIDE GOOD HOSPITALITY AS ALUMNI AFTER COURSE COMPLETION?**

3-Point Scale	Values	Percentage of Response
1	No	15.22
2	Maybe	0
3	Yes	84.78

84.8

Strong positive feedback in regards to hospitality extended towards alumni by the institution.

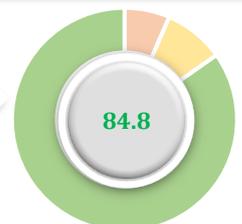**14. ARE YOU WILLING TO CONTRIBUTE TOWARDS THE DEVELOPMENT OF THE COLLEGE?**

3-Point Scale	Values	Percentage of Response
1	No	4.35
2	Maybe	32.61
3	Yes	63.04

63.0

Sizable section of alumni – 33%- is undecided in regards to contribution. Possible focus area.

15. WILL YOU RECOMMEND YOUR RELATIVES/FRIEND FOR ENROLMENT IN THE INSTITUTION?

3-Point Scale	Values	Percentage of Response
1	No	6.52
2	Maybe	8.7
3	Yes	84.78

84.8

A good 85% of the alumni have provided positive feedback. Regarding goodwill of the college.

Analysis of the responses from the survey

(No. of respondents: 92)

An overwhelming majority of alumni rated the college faculty and the offered graduation courses favourably.

Largely, the college has strong goodwill – as evident from positive responses in regards to referability to new students and hospitality.

Some of the facilities offered by the intuition – such as library, laboratory and ICT – seems to have stood the test of time. But canteen facility needs concrete improvement as per the respondents. Some level of introspection required for 'office staff' as well.

Though the faculty and the institution are very adept at delivering the designated courses, the applicability / connectivity of the same courses to the job market needs evaluation.

There is definite scope to bolster the Alumni Association. The intriguing aspect is - unwillingness of a sizeable section of alumni to join the said association – though the 'hospitality' rating of the institution seems high. This is also evidenced through a good portion of alumni remaining 'undecided' for any contribution towards the institution. This may warrant an enhanced 'PR' exercise with the alumni population and definitely, further brainstorming.